



The Show Factory, Inc.
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Frequently Asked Questions

1. Do you accept any major credit cards?
No. We do not accept any credit or debit cards at this time.
2. What information do I need to provide in order to get a quote for my production?
There is a minimum amount of information that we will need in order to provide a quote. The set up date and time of the event, the start time of the event, and the end time of the event, the location of the event, your concept, audio-visual requirements, artist requirements or rider (if there is musical entertainment), and a rough idea of your budget.
3. Do you have a price list you can send me?
Because each event is unique, we quote each project based on the specific needs. Because of this factor we do not offer an "a-la-carte" price list.
4. Do you consult or design for permanent installations?
Yes. Please note that consultation fees and design fees may apply.
5. What if I want to just rent equipment from you and set it up myself?
Our insurance company requires that customers renting equipment from The Show Factory, Inc. provide a certificate of insurance naming The Show Factory, Inc. as additional insured, and loss payee for rented equipment at replacement value.
6. Can I provide a deposit on the equipment if I can not provide insurance?
Unfortunately, we do not accept deposits in lieu of a Certificate of Insurance.
7. Is there ANY way around the insurance requirement for rented equipment?
Yes. We can provide a technician for the duration of the rental. This cost varies depending on the type of technician, and the duration of the event.
8. Do you sell equipment?
Yes we sell most brands of professional audio and lighting equipment to the professional user. Please note that we are not music store and do not feature a showroom of "in-stock" merchandise for display.
9. Do you sell used equipment?
Yes we sell equipment from our rental inventory from time-to-time. Please contact us for pricing and availability.
10. How long have you been in business?
We incorporated in February 1993.